

C. Notice to the Public



Notifying the Public of Rights under Title VI

Guadalupe Centers posts Title VI notices on our agency's website, in public areas of our agency, in our board room, and on our buses and/or paratransit vehicles.

Guadalupe Centers operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

If you believe you have been discriminated against on the basis of race, color, or national origin by Guadalupe Centers, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

How to file a Title VI complaint with Guadalupe Centers:

1. For more information on the Guadalupe Centers' Title VI program, and the procedures to file a complaint, contact Natalie Brady HR at 816-421-1015; Nbrady@Guadalupecenters.org; or visit our administrative office at 1015 Avenida Cesar E. Chavez, Kansas City, Missouri 64108. For more information visit [www. GuadalupeCenters.org](http://www.GuadalupeCenters.org).
2. In addition to the complaint process at Guadalupe Centers, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region VII, or visit www.ada.gov/filing_complaint.htm.
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed and dated, and include your contact information.

If information is needed in another language, contact Natalie Brady at 816-421-1015

Si necesita información en otro idioma, comuníquese con Natalie Brady al 816-421-1015.